

Refund Policy

All Poley Mountain Ski Resort Season Passes are non-refundable without the purchase of Refund Insurance.

Refund Schedule

Prior to opening:	100% less a \$25.00 administration fee
Opening day to December 31:	75%
January 1-15:	50%
January 16-30:	30%
February 1-15:	20%
February 16-29	10%
March 1-31	0%

Cost

Adult (19+):	\$25.00
Youth (13-18):	\$25.00

Junior (7-12):	\$25.00
Senior (65+):	\$25.00

Details

Poley Mountain Ski Resort will refund a season pass according to our schedule in the event of:

1. Injury or illness of a passholder preventing participation in the sport. Support or documentation from a physician must accompany the request.
2. The passholder's transfer by his or her employer necessitating a change of residence outside a reasonably accessible radius of the ski resort.

If you are requesting a refund on your pass, Poley Mountain Ski Resort will require the following information:

1. A written request outlining the details of why you require a refund.
2. A doctor's note or a letter from your employer.
3. Your season pass.

*Please note that the refund insurance must be purchased at the time of purchase of the season pass. Passholders not arriving or voluntarily leaving the area are not covered under this insurance option. Other than the conditions covered by Poley Sure, your season pass is non-refundable and non-transferable.